

# Fully Managed Guest Internet Service



*Your guests aren't the only ones that should be comfortable.*



**Y**our hotel prides itself in making sure guests have the most enjoyable stay possible. At **Point of Presence Technologies (PoFP)**, we understand the challenges of getting every detail right. That's why we work hard to ensure that guest laptops are just as comfortable and secure on our High-Speed wired and wireless networks as they are at home.

[www.pofp.com](http://www.pofp.com)

## Our Customers Include:



### No term contracts

Our services are built using the most reliable technology and supported by the best people. We know that when companies provide the best service experience, they are rewarded with repeat business and referrals. Each PoFP hotel customer, large or small, receives the best service without being locked into a term contract.

### Onsite support and remote monitoring

PoFP's support services are the best in the industry. Each wireless access point, controller, network switch and router are monitored. In the event of a failure, our network operations centre will notify hotel staff. We will then resolve the problem remotely, and if needed dispatch a technician to your location.

### Customized login page

We will design a login page that incorporates your brand and other ancillary services, providing additional revenue opportunities while enhancing brand exposure.

### Customer service is our #1 priority

PoFP has invested 6 years tailoring our solution to meet the specific needs and service levels of the hospitality industry. Our wireless and wired services require no administration by your hotel staff. We will take care of everything, from our knowledgeable and friendly guest technical support, to onsite repair and diagnosis of network components.

*Call us today for a no obligation review of your current wireless services and a proposal tailored to your hotel property!*

# 1.866.979.POFP

*You manage your business. We'll manage your network.*