

How We Can Help



We believe in providing students with a similar Internet experience as they would have at home — if not better.

Don Millman, President, Point of Presence Technologies

***You manage your business.
We'll manage your network.***





Let us manage your student Internet access

IT only takes a campus visit to realize that learning, as previous generations knew it, continues to morph dramatically. In particular, the styles in which students are learning have been shaped by growing up in the digital millennium, armed with Internet access and just about every electronic gadget available.

From this acknowledgement comes perspective. As a modern day essential service, student Internet access networks are becoming increasingly challenging for IT departments to support, particularly after hours when students are most likely to be using them.

Point of Presence Technologies specializes in the design and 24/7 support of Internet access networks. Our use of Alcatel-Lucent network equipment ensures carrier-grade reliability and security.

Our experience managing student residence networks across Canada means we understand the needs of students and how to service them.

Point of Presence Technologies has provided turnkey managed networks for four student residences managed by Campus Living Centres (CLC).

In these properties, CLC has seen an average increase of 20% in our student satisfaction surveys for Internet service provided. We are thoroughly satisfied with the services provided and look forward to doing more business with Point of Presence in the future.



Todd Sweeney, Director of IT, Campus Living Centres



5 ways our alliance is changing campus life

SUPPORT

1

PofP provides 24/7, bilingual Technical Support and Network Monitoring that cater to the high-touch service needs of students. This ensures students are given the support they need, when they need it, and any equipment failures or network performance issues are proactively managed and rectified.

USAGE CONTROL

2

PofP designs networks to manage the realities of how students use the Internet. Applications such as P2P (Peer to Peer) file sharing programs can place a significant burden on network resources. Our solutions enable us to throttle individual users instead of imposing data transfer limits or attempting to block these applications, thus ensuring the equitable distribution of available Internet bandwidth.

SECURITY

3

PofP's proven network designs and ongoing management practices ensure that both the students and the network are protected from security threats. For external threats this includes the use of firewalls, antivirus scanning of web content and email attachments, and active Intrusion Prevention. For internal threats, we implement traffic segmentation and proactive quarantining of infected computers.

SCALABILITY

4

PofP provides thorough initial network designs to ensure current and anticipated needs such as Voice-over-IP (VoIP) and video conferencing can be accommodated. Our partnership with reliable and innovative equipment vendors such as Alcatel-Lucent enables us to design and support networks built for growth.

COST

5

PofP provides a cost-effective network design and support solution that allows you to manage your core business. From our network designs to customized payment terms, PofP provides value as an outsource partner who can manage all of your network management needs.

Contact us today to explore how our networks can take the hassle out of keeping students connected.

TOLL-FREE 1-866-979-POFP

PofP Monthly System Metrics[†]

23,575

*unique computers have accessed a
PofP Managed Network*

214,910

client sessions served

30⁺ Terabytes

*total data transferred to and from computers
connected to a PofP network*

[†] Month of November 2006

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